

# NIHON KOHDEN SERVICE SEMINAR

**May 2017**

## **PURPOSE**

Nihon Kohden America Service Seminars are intended to provide attendees with a working knowledge of the Nihon Kohden Digital Systems for the purpose of equipment malfunction identification and correction. This seminar will be at system analysis level utilizing troubleshooting techniques including Software diagnostics, board level replacements and hardware exchange programs.

The **EEG/PSG** Service Seminar for the EEG-1200 and 9000 series systems will include, system operations, Signal and data flow analysis, hardware/software installation and configuration, symptom analysis and troubleshooting techniques. A basic introduction into EEG will also be presented.

The **IOM/EMG** Service seminar will also cover operation, system configuration (standard and optional) both software and hardware, block diagram signal flow analysis, symptom analysis troubleshooting techniques and disassembly. A basic introduction to IOM/EEG will also be presented.

## **SEMINAR SCHEDULE AND LOCATION**

**EEG** Service Seminar: May 8 - 11, 2017 (Irvine, CA)

The EEG seminar will begin at 8:30am and will end at 5:00pm on May 8, 9 and 10, 2017. The course will end at approximately 12:00pm on May 11<sup>th</sup>.

### **EEG** Course Schedule:

Day 1: Focused on Systems hardware [Optional for IT personnel]

Day 2: Configuration and set up

Day 3: Advanced System Configuration

Day 4: Advanced IT Topics [Optional for BMET personnel]

**PSG** Service Seminar: May 12, 2017 (Irvine, CA)

The PSG Course will be held from 8:30am – noon on May 12<sup>th</sup>.

**EMG** Service Seminar: May 11, 2017 (Irvine, CA)

The EMG Courses will be held from 1:00pm – 5:00pm on May 11<sup>th</sup>.

**IOM** Service Seminar: May 11, 2017 (Irvine, CA)

The MEE seminar will be held from 1:00pm – 5:00pm on May 11<sup>th</sup>.

Coffee will be available throughout the day and lunch will be served at noon on full days of course instruction. Please note that attendance for the full product session is mandatory in order to receive a certificate of completion.

## **SEMINAR MATERIALS**

All documentation and materials will be provided.

## **SEMINAR FEE SCHEDULE**

The tuition for the **EEG** Service Seminar is \$1,000.00. The tuition for the **PSG, EMG** and **IOM** Service Seminars is \$750. The tuition will be waived for eligible customers under warranty. **All travel costs, lodging, and meals (lunch is provided during course hours) are the responsibility of the attendee. Tuition, air transportation and lodging are included in the ‘All Inclusive’ packages.**

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## REGISTRATION

To register, each attendee must complete, sign, and return the Registration Form via fax at (949) 271-5319, email [Jeannie.Callahan@nkusa.com](mailto:Jeannie.Callahan@nkusa.com) or mail to the attention of Jeannie Callahan at Nihon Kohden so that it is received no later than registration cut off date. Confirmation for each attendee will be sent no later than two weeks thereafter. The seminar is open on a first come, first serve basis. Nihon Kohden America, Inc. reserves the right to limit the number of registered attendees.

## CANCELLATION

Nihon Kohden America, Inc. reserves the right to cancel any seminar due to insufficient registrants. If cancelled, notification will be provided to registered attendees within one week after the registration cut off date. If Nihon Kohden cancels a seminar, any tuition will be refunded. Any attendee who has received a seminar confirmation and does not attend the seminar will forfeit any tuition.

## LOCATION

Nihon Kohden America, Inc. is located in Southern California nestled in the city of Irvine.



### **Nihon Kohden America, Inc.**

Corporate Training Center  
15353 Barranca Parkway  
Irvine, CA 92618  
Tel: (800) 325-0283 or (949) 580-1555  
Fax: (949) 271-5319

For Google Map & Directions → <http://goo.gl/maps/dXoDK>

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## May 2017 REGISTRATION FORM

Registration must be received by April 17, 2017

### ATTENDEE

NAME: \_\_\_\_\_ TITLE: \_\_\_\_\_

INSTITUTION: \_\_\_\_\_ DEPT: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY/STATE/ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

E-MAIL \_\_\_\_\_

### DESIRED INSTRUMENT TO BE COVERED

Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_

Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_

- Purchase Order #: \_\_\_\_\_
- Credit Card: \_\_\_\_\_ Exp. \_\_\_\_\_
- Check enclosed: \_\_\_\_\_
- System Purchase within One Calendar Year (*please check the tuition-only option below*)

Please check:

- EEG TUITION ONLY** - \$1000       **EEG ALL-INCLUSIVE PACKAGE** - \$2500\*
- PSG TUITION ONLY** - \$750       **PSG ALL-INCLUSIVE PACKAGE** - \$2000\*
- EMG TUITION ONLY** - \$750       **EMG ALL-INCLUSIVE PACKAGE** - \$2000\*
- IOM TUITION ONLY** - \$750       **IOM ALL-INCLUSIVE PACKAGE** - \$2000\*
- EEG & PSG ALL-INCLUSIVE PACKAGE** - \$2750\*
- EEG & EMG ALL-INCLUSIVE PACKAGE** - \$2750\*
- EEG & IOM ALL-INCLUSIVE PACKAGE** - \$2750\*

*\*includes air transportation, hotel, & tuition*

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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## 2017 SERVICE SEMINAR TRAVEL INFORMATION

### Airport Proximity

Airports near Nihon Kohden America:

- SNA - Orange County/John Wayne Airport (10 miles) <http://www.ocair.com/>
- LGB - Long Beach Airport (30 miles) <http://www.lgb.org/>
- LAX - Los Angeles Airport (49 miles) <http://www.lawa.org/welcomelax.aspx>

### Hotel Information

Nihon Kohden has several discounted corporate rates at the following hotels:

#### **Ayres Hotel – Laguna Woods**

24341 El Toro Road

Laguna Woods, CA 92637

Ph: (800) 594-8412 or (949) 588-0131

<http://www.ayreshotels.com/orange-county/hotel-laguna-woods.aspx>

Rate (mention affiliation with Nihon Kohden to receive this rate):

- \$150/night +tax for Deluxe Room

Distance from Nihon Kohden Office: approximately 5 miles or 8 minutes driving distance

<https://goo.gl/maps/v2BWB>

- Complimentary full cooked-to-order breakfast each morning
- Complimentary Manager's Reception Monday – Thursday evenings 5:00pm-7:00pm offering Beer, Wine, Soft Drinks and Light Hors d'oeuvres.
- Complimentary roundtrip van service to and from John Wayne/Orange County Airport 9am-3pm and 6pm-9pm. Van reservation required 24 hours in advance. Based on availability.
- Complimentary roundtrip van service to and from Nihon Kohden for groups pre-arranged through the hotel Sales Department 7:30am-7:00pm. Based on availability.
- Complimentary morning newspaper
- In-room refrigerator, microwave, coffee maker, iron/board and hairdryer
- Complimentary wireless high speed internet
- Business Services Kiosk in lobby
- Complimentary parking
- Newly added electric vehicle charging stations
- All guest rooms newly renovated completed in August 2015, all public and meeting spaces renovated, completed November 2016

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#### **Hotel Irvine**

17900 Jamboree Road

Irvine, CA 92614

Ph: (888) 230-4452

<http://www.hotelirvine.com/>

Rates (mention affiliation with Nihon Kohden, corporate ID #CR49561):

- \$159+/night +10% tax for Single or Double Occupancy

Distance from Nihon Kohden Office: approximately 7.2 miles or 15 minutes <https://goo.gl/maps/mYEe7>

- Complimentary shuttle service to & from Orange County/SNA Airport
- Complimentary shuttle service to Local Offices

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- Complimentary In-Room High Speed Internet Access
- Fitness Studio
- Chef's Everyday Breakfast featuring fresh fruit, yogurt parfaits, pastries, cereals, coffee and juice. Menu subject to change without notice
- Overnight Self-Parking

## Shuttle Services:

Please email: <http://www.hotelirvine.com/westerndigital/hicommuter> to reserve your shuttle/transfers in advance. This will be the best way to rarely if ever experience a delay. This is really important as sometimes they do not have the shuttle/transfer readily available and will need to get you a cab, which we are attempting to avoid.

## Airport Transfers:

- Normal Business Hours: 5:00am – 11:15pm
- Arrivals: 15 and 45 hours – example 3:15pm or 3:45pm
- Departures: on the hour and half hour – example 3:00pm or 3:30pm
- One dedicated airport shuttle and that is all they do all day.

## Local Shuttle (Business): Times are arranged by guest.

- Normal Business Hours - 6am – 6pm
- If you need special shuttle arrangements outside these hours please set up with the hotel directly and they should be able to accommodate.
- One dedicated local shuttle and that is all they do all day.

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## **Transportation – Airport Shuttle or Car Rental**

*Please note that the ground transportation is not included in the All-Inclusive Package.*

Both Ayres Hotel and Hotel Irvine offer complimentary airport shuttle service to & from John Wayne Orange County/SNA Airport. Please contact the hotel directly for hours of shuttle operations.

Uber fare is approximately \$13–\$33 for uberX, \$25–\$33 for uberXL each way to/from the Orange County Airport <https://www.uber.com/cities/orange-county>. The taxi fare is approximately \$37 each way to/from the Orange County Airport <http://www.taxifarefinder.com/main.php?city=Santa-Ana-CA>.

Super Shuttle is available to/from the airport, but you must arrange this ahead of time at 1-800-BLUEVAN or [www.supershuttle.com](http://www.supershuttle.com).

Nihon Kohden has a special contracted corporate rate with Enterprise Rent-A-Car (see details below).

### **Branch Details:**

#### **National Rent-A-Car**

At John Wayne Airport  
19051 Airport Way North  
Santa Ana, CA 92707  
Tel: (949) 253-9155  
Hours: Sun-Sat 5:30am – 11:00pm PST

or

#### **Enterprise**

9101 Research Drive  
Irvine, CA 92618  
Tel: (949) 753-0149  
Hours: Mon-Fri 7:30am – 5:30pm PST

Website: <https://www.nationalcar.com/offer/XZ32817>

or Ask for Nihon Kohden America Special Rate, Corporate Acct #: XZ32817